



Authorized by PRA and Regulated by FCA and PRA

SMS Alert Registration Form

Branch: _____

Date: _____

I wish to avail the SMS alerts facility for my below mentioned Customer ID.

Customer ID:

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Account Holder:

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Mobile number to be registered:

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Presently the Bank will notify for the following Activities: -

- OTP for login to Internet Banking
- OTP for initiating a transaction through Internet Banking
- All financial transactions above £100 through Branch/IBS, 50 and above through ATM
(Please note in Joint Accounts only the primary account holder is notified)
- Change of transaction password for Internet Banking
- Confirmation of SMS alerts facility
- Confirmation of Stoppage of SMS alerts facility
- OTP for the online Self reset of IBS Password

In Future following other services may be included for SMS Alerts:-

- Addition of a new payee using Internet banking
- Stop payment of a cheque
- Cheque returned unpaid
- Realisation of an inward/outward cheque
- Lodging of a bill - (Inward/outward) Inland and Foreign bills
- Execution of a standing instruction
- Loan account repayment is overdue for previous month
- Repayment for loan account is due
- 15 days left for maturity of term deposit account
- Term deposit account has matured
- 15 days left for CC/OD account limit to expire

Terms and Conditions:

The bank will not be responsible for the unavailability of the service or for the non-receipt of an alert due to reasons beyond the control of the bank. The Bank may suspend or terminate the SMS alert facility without prior notice if the customer has breached the terms and conditions or the Bank comes to know of death or bankruptcy of the customer.

The bank may at its discretion, amend any of the Terms and Conditions governing the SMS services, at any time. Non receipt of any notification or failure to receive notification, if any, by the customer in this regard will not exempt such customer from such amendments and modifications. By registering for the SMS alerts facility, the customers agree to accept and abide by all the Terms and Conditions of the bank relating to this facility. Presently this facility is provided to the customers, free of charge.

I have read and understood the terms and conditions relating to SMS Alerts Facility offered by Bank and agree to abide by the same.

I certify that the details furnished in this Application are correct and I give my consent to receive such information under this SMS Alerts Facility.

I shall advise the Bank immediately in case of any change in the above details including the information given in the Application form.

I agree to provide any additional information required by the Bank, from time to time, for providing the SMS Alerts Facility.

I confirm that the mobile number mentioned above belongs to me and only I have access to the SMS received on this mobile number.

Signature of

Account Holder
