

Regarding: Important Changes to our Account and Banking Services Agreement

We have made some changes to our Account and Banking Services Agreement including the Schedule of Charges (“Terms and Conditions”). Please see the Appendix to this letter.

This letter is formal notice of 60 days to tell you that the revised Terms and Conditions will come into effect on the 1st day of January 2020.

In case any of these amendments are not acceptable to you, you can opt to close your account without any closure charges. Alternatively, you can choose to make other banking arrangements with any other provider. In case you choose to move to another provider, please provide us with your full banking details for remitting the balance of your Account(s) held with us. Alternatively, we can issue a pay order in your favour, upon request.

You can see the revised Terms and Conditions including the Schedule of Charges on our website. You can call us on 08008499229 to get further details or visit your branch or email on – customersupport@pnbint.com

We appreciate your support as a Punjab National Bank (International) Limited customer we will continue to provide you the excellent service you expect from us.

It has been a pleasure to serve you in the past and we look forward to doing business with you in the future.